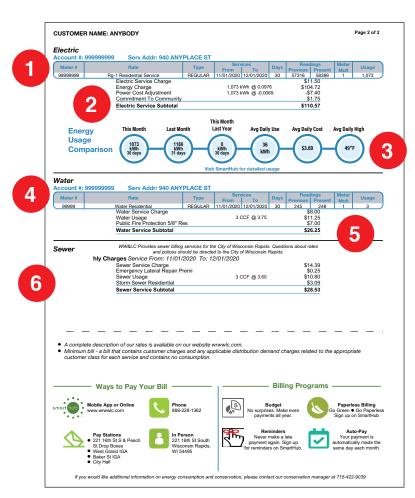
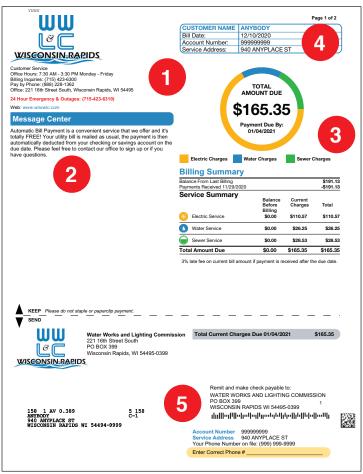
Understanding Your Utility Bill

Information on side 1 of your bill:

- **1. WW&LC Information -** Customer Service contact information and office hours.
- **2. Message Center** read important messages about your account, products, services and other notices.
- **3. Total and Payment Due** billing summary of amount or budget due by service including current and past due balances. Bank draft would be indicated, if you participate in this program.
- **4. Your Account Information -** your account number, customer name, and bill date.
- **5. Payment Remittance Stub** if you are mailing your payment, detach this portion and send with your check. Please verify your phone number if the number listed has changed.





Information on side 2 of your bill:

- **1. Electric Metering Detail** Your account location, meter number, service dates and number of days, readings, meter multiplier and usage.
- **2. Electric Billing Detail** detailed billing information, may include miscellaneous charges.
- **3. Energy Comparison** Shows this month, last month, last year usage, and average daily information.
- **4. Water Metering Detail -** Your account location, meter number(s), service dates, number of days, readings and usage.
- **5. Water Billing Detail** detailed billing information by service, may include miscellaneous charges.
- **6. Sewer Billing Detail** Sewer billing information for the City of Wisconsin Rapids, may include miscellaneous charges.