

# Understanding Your Utility Bill

## Information on side 1 of your bill:

- 1. WW&LC Information** - Customer Service contact information and office hours.
- 2. Message Center** - read important messages about your account, products, services and other notices.
- 3. Total and Payment Due** - billing summary of amount or budget due by service including current and past due balances. Bank draft would be indicated, if you participate in this program.
- 4. Your Account Information** - your account number, customer name, and bill date.
- 5. Payment Remittance Stub** - if you are mailing your payment, detach this portion and send with your check. Please verify your phone number if the number listed has changed.

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**WW & LC WISCONSIN-RAPIDS**

Customer Service  
Office Hours: 7:30 AM - 3:30 PM Monday - Friday  
Billing Inquiries: (715) 423-6300  
Pay by Phone: (888) 228-1362  
Office: 221 16th Street South, Wisconsin Rapids, WI 54495  
24 Hour Emergency & Outages: (715-423-6100)  
Web: [www.wrwwlc.com](http://www.wrwwlc.com)

**Message Center**

Automatic Bill Payment is a convenient service that we offer and it's totally FREE! Your utility bill is mailed as usual, the payment is then automatically deducted from your checking or savings account on the due date. Please feel free to contact our office to sign up or if you have questions.

**CUSTOMER NAME ANYBODY**  
Bill Date: 12/10/2020  
Account Number: 999999999  
Service Address: 940 ANYPLACE ST

**TOTAL AMOUNT DUE \$165.35**  
Payment Due By: 01/04/2021

**Billing Summary**

Balance From Last Billing \$191.13  
Payments Received 11/29/2020 -\$191.13

**Service Summary**

	Balance Before Billing	Current Charges	Total
Electric Service	\$0.00	\$110.57	\$110.57
Water Service	\$0.00	\$26.25	\$26.25
Sewer Service	\$0.00	\$28.53	\$28.53
<b>Total Amount Due</b>	<b>\$0.00</b>	<b>\$165.35</b>	<b>\$165.35</b>

3% late fee on current bill amount if payment is received after the due date.

KEEP Please do not staple or paperclip payment.  
SEND

**Water Works and Lighting Commission**  
221 16th Street South  
PO BOX 399  
Wisconsin Rapids, WI 54495-0399

**Total Current Charges Due 01/04/2021 \$165.35**

Remit and make check payable to:  
WATER WORKS AND LIGHTING COMMISSION  
PO BOX 399  
WISCONSIN RAPIDS WI 54495-0399

158 1 AV 0.369 ANYBODY 940 ANYPLACE ST WISCONSIN RAPIDS WI 54494-9999

5 158 C-1

Account Number 999999999  
Service Address 940 ANYPLACE ST  
Your Phone Number on file: (999) 999-9999  
Enter Correct Phone # \_\_\_\_\_

## Information on side 2 of your bill:

- 1. Electric Metering Detail** – Your account location, meter number, service dates and number of days, readings, meter multiplier and usage.
- 2. Electric Billing Detail** – detailed billing information, may include miscellaneous charges.
- 3. Energy Comparison** – Shows this month, last month, last year usage, and average daily information.
- 4. Water Metering Detail** - Your account location, meter number(s), service dates, number of days, readings and usage.
- 5. Water Billing Detail** - detailed billing information by service, may include miscellaneous charges.
- 6. Sewer Billing Detail** – Sewer billing information for the City of Wisconsin Rapids, may include miscellaneous charges.

CUSTOMER NAME: ANYBODY Page 2 of 2

**Electric**  
Account #: 999999999 Serv Addr: 940 ANYPLACE ST

Meter #	Rate	Type	Services From To	Days	Readings Previous Present	Meter Mult	Usage
99999999	Rg-1 Residential Service	REGULAR	11/01/2020 12/01/2020	30	57316 58389	1	1,073
Electric Service Charge \$11.50							
Energy Charge 1,073 kWh @ 0.0976 \$104.72							
Power Cost Adjustment 1,073 kWh @ -0.0069 -\$7.40							
Commitment To Community \$1.75							
<b>Electric Service Subtotal \$110.57</b>							

**Energy Usage Comparison**

This Month: 1073 kWh (30 days) | Last Month: 1186 kWh (31 days) | This Month Last Year: 0 kWh (30 days) | Avg Daily Use: 36 kWh | Avg Daily Cost: \$3.69 | Avg Daily High: 49°F

Visit SmartHub for detailed usage

**Water**  
Account #: 999999999 Serv Addr: 940 ANYPLACE ST

Meter #	Rate	Type	Services From To	Days	Readings Previous Present	Meter Mult	Usage
999999	Water Residential	REGULAR	11/01/2020 12/01/2020	30	245 248	1	3
Water Service Charge \$8.00							
Water Usage 3 CCF @ 3.75 \$11.25							
Public Fire Protection 5/8" Res \$7.00							
<b>Water Service Subtotal \$26.25</b>							

**Sewer**  
WW&LC Provides sewer billing services for the City of Wisconsin Rapids. Questions about rates and policies should be directed to the City of Wisconsin Rapids.

Monthly Charges Service From: 11/01/2020 To: 12/01/2020

Sewer Service Charge \$14.39							
Emergency Lateral Repair Premi \$0.25							
Sewer Usage 3 CCF @ 3.60 \$10.80							
Storm Sewer Residential \$3.09							
<b>Sewer Service Subtotal \$28.53</b>							

**Ways to Pay Your Bill**

- Mobile App or Online: [www.wrwwlc.com](http://www.wrwwlc.com)
- Phone: 888-228-1362
- Pay Stations: 221 16th St S & Peach St Drop Boxes, West Grand IGA, Baker St IGA, City Hall
- In Person: 221 16th St South Wisconsin Rapids, WI 54495

**Billing Programs**

- Budget: No surprises. Make even payments all year.
- Paperless Billing: Go Green • Go Paperless Sign up on SmartHub
- Reminders: Never make a late payment again. Sign up for reminders on SmartHub.
- Auto-Pay: Your payment is automatically made the same day each month.

If you would like additional information on energy consumption and conservation, please contact our conservation manager at 715-422-9039